

## Phone Support Changes

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NetworkTP launched a phone support service for our customers in the summer, However the demand for the service is far too low to justify the cost of running it.

The phone number will still work as normal but most of the time it will be an answer machine. This will be checked every few hours by our support and sales teams, who will then call you back within 24 hours.

Sometimes the phone will be answered by our support team, but there won't be any set hours.

You can also email us @ [support@networktp.co.uk](mailto:support@networktp.co.uk)

We are sorry for any inconvenience this causes any of our customers

John Kimberley

Duty Support Manager